

TERM & CONDITIONS

The Consumer hereby agrees to the following terms and conditions:

1. That the Consumer shall allow Rapido Deliveries to inspect each individual product before undertaking the task of delivering.
2. That in the situation where the Consumer does not allow inspection of the products, the Consumer shall have full responsibility of, and shall take full accountability for the legality of offering such products to the general public.
3. That the Consumer shall clear all payments of Rapido Deliveries at the time the product is inspected and collected by Rapido Deliveries' Delivery Agent.
4. It shall be the Consumer's responsibility to ensure the correctness and authenticity of each address provided to Rapido Deliveries.
5. That in the situation where on reaching a particular address, for the task of delivering an item, it appears that the address is *false*, that fact shall not affect the amount payable by the Consumer to Rapido Deliveries for that particular delivery. Rapido Deliveries shall accordingly be paid by the Consumer for the task of undertaking the delivery service.
6. Rapido Deliveries will accept the risk of carriage only in the situation where such risk relates to a lost parcel. Rapido Deliveries shall not, in any circumstances whatsoever, be responsible for damage to the product resulting from inadequate packaging of the items by the client.
7. That if any product/s is found damaged at the time of inspection, or is later damaged owing to unforeseeable circumstances, Rapido Deliveries shall not be liable for such damage.
8. That only during very rare and unforeseeable circumstances, a particular delivery might be delayed solely to ensure the safety of the products that are to be delivered.
9. That Rapido Deliveries shall not be liable for any loss of product as a result of Rapido Deliveries' delivery agent being robbed in the course of the delivery, or for other similar circumstances. In order to avoid such incidents, the client shall ensure that the products are packaged in a manner so as to reduce the chances of attracting such attention, for instance, by packaging the products with *opaque packaging* so that the product is not readily visible.
10. Any claim for loss or any other queries must be lodged within 7 (seven) days by notifying us or by written claim in our Official email address.
11. That the Consumer hereby undertakes to cooperate with Rapido Deliveries at all times regarding all commercial transactions and tasks.